**CSA Number is missing (CSA Issue)**

Issue : WHEN CREATING A CHANGE OR DISCONNECT ORDER IN USRP AND SENDING IT TO OCSSS ALL THE INFORMATION IS MISSING ONCE THE ORDER HIT OCSSS AND THE CSA # IS MISSING. THE ORDER WRITER HAS TO WRITE THE WHOLE ORDER OVER AGAIN IN OCSSS. PER ANDREW DESALVO (OCSSS) HE LOOKED AT USRP, HE SAYS THE CSA FIELD WITH FOUR BOXES ACTUALLY HAS 'DOT SEPARATERS' BETWEEN THE BOXES WHICH INDICATES THAT THEY ARE ACTUALLY "EXPECTING" A CSA LIKE "NXDA001217" AND THAT THEY WOULD THEN FORMAT THAT TO BE "NX.DA.001217" (THE LAST BOX WOULD BE IF A BULK AND THUS NOT REQUIRED). SO I THNK THE REAL QUESTION IS WHY IS USRP ONLY GETTING (OR POPULATING) THE "N" INSTEAD OF THE ENTIRE CSA THAT SHOWS IN 4,CBI??

PROB\_DESC: LOSING CSA AND ALMOST ALL WORK AND REMARKS WHEN CHANGE AND DISC ORDERS ARE SENT FROM USRP TO OCSSS

**Ticket No** : Ticket #: 000000245769251

**Resolution** : The csa for this circuit was csa:NXDA000920.

The csa in circuit table is "N.." The same was sent to OCSSS.

Then CSA updated by below WA,

**Update** :

select csa from circuit where circuit\_id=7459905  
  
update circuit set csa='NXDA000920' where circuit\_id=7459905